

SHAHID HAMSA

PMP® IT Project Lead | IT Delivery Lead | Application Lead

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Application for IT Project Management and Delivery Leadership Roles

Dear Hiring Manager,

I am writing to express my interest in IT leadership opportunities in your organisation, including IT Project Manager, IT Delivery Manager, IT Applications Manager and IT Team Lead roles. As a PMP®-certified IT Project Lead with 13+ years of experience in enterprise application delivery, digital transformation and system integration, I lead teams that turn manual, paper-based processes into reliable software that the business actually uses.

At Massar Solutions PJSC in Abu Dhabi, I have designed and delivered 25+ internal and external business applications across Finance, HR, Procurement, Fleet and QHSE, while managing multiple concurrent projects for scope, schedule, risk and quality. Highlights include:

- **HR Recruitment Portal:** an internal system that routes new-hire requests through a 9-level approval chain up to the CEO, then lets HR send candidates a secure external link to submit their details, with every submission returning to HR for review and action.
- **Expense Claim Portal:** replaced paper claims with a configurable multi-level approval workflow and a full audit trail.
- **Executive reporting:** Power BI dashboards that improved KPI visibility and data-driven decision-making for leadership.
- **System integration:** integrated Oracle HRMS, ERP, CRM, EVR and PMS systems to streamline enterprise data flow.

Alongside my PMP®, I hold Lean Six Sigma Black Belt, Microsoft Certified: Power BI Data Analyst, Agile Scrum Foundation and ISO 9001:2015 Lead Auditor certifications, so I bring structured governance and quality thinking to every delivery. I also remain hands-on with .NET, Blazor and SharePoint, and use AI-assisted development with Claude Code to deliver faster without compromising quality.

I am confident I can make an immediate contribution to your team, and I would welcome the opportunity to discuss how my experience can support your technology and business priorities. My resume is attached, and my portfolio of delivered applications is available at www.shahidhamsa.com. Thank you for your time and consideration.

Sincerely,

Shahid Hamsa

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