

SHAHID HAMSA

Senior Software Engineer

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🌐 www.shahidhamsa.com

★ Agile Scrum Certified

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📍 Abu Dhabi, United Arab Emirates



SUMMARY

Experienced Senior Software Engineer with a B.Tech in IT Engineering, offering over 13 years of expertise in Software Development (Dot Net), IT Project & Operations Management, Application Portal Development, Database Management, Oracle HRMS Techno-Functional Development & Support, SharePoint Site Development, System Integration Engineering, Server Maintenance, and Application/Website Maintenance.

WORK EXPERIENCE - DEVELOPED PROJECTS

1. Massar Solutions PJSC

📅 08/2015 - Present 📍 Abu Dhabi

🌐 www.massarsolutions.ae

Massar Solutions in the UAE provides fleet management, vehicle rental, and supply chain solutions to government, semi-government, and private sector clients in the industrial and commercial sectors.

Senior Software Developer

Massar Solutions PJSC

📅 01/2023 - Present 📍 Abu Dhabi

Software Developer

Massar Solutions PJSC

📅 03/2019 - 12/2022 📍 Abu Dhabi

System Integration Engineer

Massar Solutions PJSC

📅 08/2015 - 02/2019 📍 Abu Dhabi

Working presently as Senior Software Engineer which includes Website Developments (Dot Net), CRM integration, Oracle HRMS Techno-Functional Developments/Support, Share Point Site Developments etc. Developed and maintaining the company website as per the requirements. Also, developed many reports in Oracle HRMS including the Monthly Payroll Report and Payroll Reconciliation Reports. Developed many SharePoint sites as per the company requirements and Projects.

Work Profile

- Developing new dot net Application portals as per the company requirements and maintaining the same along with support.
- Developed applications in Blazor, MVC etc.
- Developing SharePoint Office 365 portals as per the company projects and maintaining the same along with support.
- Supporting the users based on Service desk tickets reported (Both Front End & Back End).
- Supporting various Applications of the company like CRM, EVR, SSHR, PMS etc.
- Developing Oracle HRMS reports as per requirement & maintaining the same.
- Maintaining the company website & updating the same based on requirements.
- Performing the operations of the company and maintaining the same.
- Maintaining Servers like Attendance Server (Timapaq), SharePoint etc. and running the various kinds of report according to necessity.
- Developing new SharePoint Office 365 sites according to the Projects received and designing the pages to track the different project statuses.
- Monitoring all the applications & databases & performing regular scheduled back up activities daily/weekly/monthly according to the criticality of the application.

SKILLS

AREAS OF EXPERTISE

Dot Net

Blazor

MVC5 Framework

Website Management

Administration

IT Project Management

Oracle HRMS

Database Management

Power BI

Agile Scrum Certified

Server Maintenance

SQL

MySQL

SQL Developer & Toad

CRM

Microsoft Azure

Azure DevOps

Software Development

Databe Backups

Microsoft Office Expert

Business Analyst

SharePoint Site Developments

Application Consultant

EDUCATION

B.Tech Information Technology

[Dr. Pauls Engineering College](#)

📅 2007 - 2011 📍 India

PROFESSIONAL QUALIFICATION

[Agile Scrum Foundation Certified](#)

[B.Tech: IT Engineering Certified.](#)

[Blazor Training with Certification.](#)

[IT Training and Workshop Certifications.](#)

STRENGTHS



Fast learner

I can grasp new concepts, ideas and technologies quickly



Time bound lifestyle

I manage my time well by planning out what I have to do for the whole week. It keeps me on track and evens helps me to be more efficient.

WORK EXPERIENCE - DEVELOPED PROJECTS

1. Supplier Registration Portal

Built a C# Blazor-based online supplier registration portal streamlining onboarding processes. Suppliers self-register, triggering automated email notifications for the procurement team, enhancing efficiency in review and decision-making. Transparent communication is maintained through email notifications.

2. Insurance Portal

A portal where the workshop and fleet users can add the vehicle insurance claim details from various customers. Managers can view the transactions details in different types of dashboards

3. Petty Cash Management with Signature Pad

Engineered a web-based application to digitize company petty cash requests. Leveraged Wacom Signature Pads to capture custodians', recipients', and line managers' signatures, ensuring a secure and efficient process. The system allows for the printing of detailed forms, providing accessible records for future reference.

4. Contracts Management Portal

Established a centralized contract management system for the company, facilitating seamless monitoring of contract status. Automated email notifications alert users to expired contracts, while intuitive dashboards offer real-time insights for effective oversight and decision-making.

5. Asset Disposal Management

Developed a vendor registration application enabling inquiries for old assets. Streamlined approval process with department notifications. Robust reporting system aligns with approval conditions for efficient tracking.

6. Job Recruiter Portal

Designed a portal for recruiters to efficiently manage and respond to job applications based on company requirements. Enables recruiters to seamlessly post jobs, instantly updating the company website. Automated email notifications keep job seekers informed of recruiter actions.

7. IT Project Management Portal

Developed a C# Blazor application facilitating real-time project status updates for IT teams. Automated email notifications ensure timely communication and tracking based on specified target dates. Implemented IT budget management, allowing users and managers to monitor occupied and remaining balances according to the supplier list.

8. Assets Tracker

Developed an application to manage and update employee asset details, associating them with specific departments. Efficiently stores and tracks all assets assigned to each employee, providing a comprehensive overview.

9. Vehicle Movement Management

Implemented an application for tracking company vehicles assigned to various departments and drivers. Facilitates efficient monitoring of designated drivers and their respective departments.

10. Credit Application Requests

Developed a SharePoint online portal for customer request creation based on credit limits. Utilized Microsoft Power Automate for a four-layer approval process integrated with the SharePoint application. Automated email notifications upon approval completion, with accessible reports for tracking.

11. SharePoint Administration Portals

Developed multiple SharePoint portals (2007/2016 and SharePoint Online) for diverse purposes, including Service Desk Ticketing System, Finance Credit Approvals, Document Sharing, IT Projects Administration, and Legal Tracker.

STRENGTHS



Team player

Commitment to ensuring the team succeeds with all tasks, duties and projects



Problem solving

Quickly troubleshoot and come up with solutions, when problems arise

LANGUAGES

Malayalam

Native

English

Proficient

Hindi

Proficient

Tamil

Proficient

Arabic

Intermediate

PERSONAL DETAILS

Date of birth - 21-JUL-1988

Nationality - Indian

Marital Status - Married

Visa Type - Employment Visa

Visa Validity - 06-JUL-2024

UAE License - Yes

CERTIFICATIONS

AGILE SCRUM CERTIFIED

Certified Agile Scrum Foundation from HRD Trainings

PROGRAMMING IN BLAZOR 5(ASP.NET)

Certified Blazor Programmer in dot net

FIND ME ONLINE



LinkedIn

<https://www.linkedin.com/in/shahidhamsa>



Personal Website

www.shahidhamsa.com



WhatsApp

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WORK EXPERIENCE - DEVELOPED PROJECTS

Developed Reports (Oracle EBS R.12.1.3):

- Payroll Report
- Payroll Reconciliation Report
- HR Pay-slip Employee wise/Department wise Report
- Employee Leave balance Report
- Employee Leave History Report
- Employee OT Detailed Report

SOFTWARE DEVELOPER

2. Olive Technologies Fze

📅 11/2013 - 01/2014 📍 Dubai

Worked in a project called Federal Electricity & Water Authority (FEWA) on contract basis. It was a short-term contract which was done for a client in Fewa headquarters, Ajman to help the Fewa users. The main aim of this project was to develop a new Fewa application in which every user all over the UAE will be able to communicate with them if the user has some issues.

IT ENGINEER

3. Ethnix Solutions

📅 11/2012 - 09/2013 📍 India

Worked as a group and developing the Software Applications our own and directly selling it in the market. Maintenance of the products and direct customer support was also provided. The description and usage of the products were well explained to the clients according to the necessity. Proper training was done for the required customers who lack the knowledge of the products they issue.

Work Profile:

- Developing new Software Products and directly selling in the market.
- Marketing the IT products in the market.
- Maintenance of the products in the market.
- Customizing the products which are in demand in the live market.
- Analyzing the customer uses of various IT products.
- Organize customer suggestions and feedback regarding the products.
- Maintaining a well awareness of the products in store.
- Analyzing the requirements of the customers in the future.
- Work target must be attained in every month. Finding out the fundamental software's which will help the customers.

SOFTWARE DEVELOPER

4. Aitrich Technologies

📅 08/2011 - 07/2012 📍 India

Worked with co-developers to build technical solutions & complete projects to budgetary and quality requirements in Android and Java. Also involved in requirements gathering, demonstrating software prototypes, technical sales presentations, customer training.

Work Profile:

- Develop new Android Software Apps as per client's requirements.
- Maintenance of the developed Apps.
- Updating the existing Software Products.
- Organizing Scrum meetings to explore new individual ideas.
- Involved in accurately providing estimated development times.
- Developing new functionalities, both back-end and front-end.
- Providing IT support programs and workshops to juniors.
- Analyzing data and conducting compatibility and quality assurance testing.
- Identifying & addressing conflicts with newer client - implemented software.
- Create handset specific user interface (UI) for mobile phones and tablet PC's.
- Conducting group discussions with the developers.
- Investigating alternate configurations & implementing better solutions.
- Designing, developing, testing & configuring for a custom pre- authenticated scenario.

ACHIEVEMENTS



Project Leadership and Optimization

Spearheaded the successful design and implementation of a critical software module, resulting in a 20% increase in system efficiency and improved overall performance



Enhanced Application Security

Achieved a 25% improvement in application security by implementing advanced security measures and conducting comprehensive code audits.



Exemplary Project Management Performance

Received accolades for consistently meeting and exceeding project deadlines, demonstrating strong project management skills and contributing to the overall success of the team.



Cross-Functional Leadership Excellence

Successfully led a cross-functional team in the development and delivery of a critical software module, meeting or exceeding all project milestones and client expectations.